

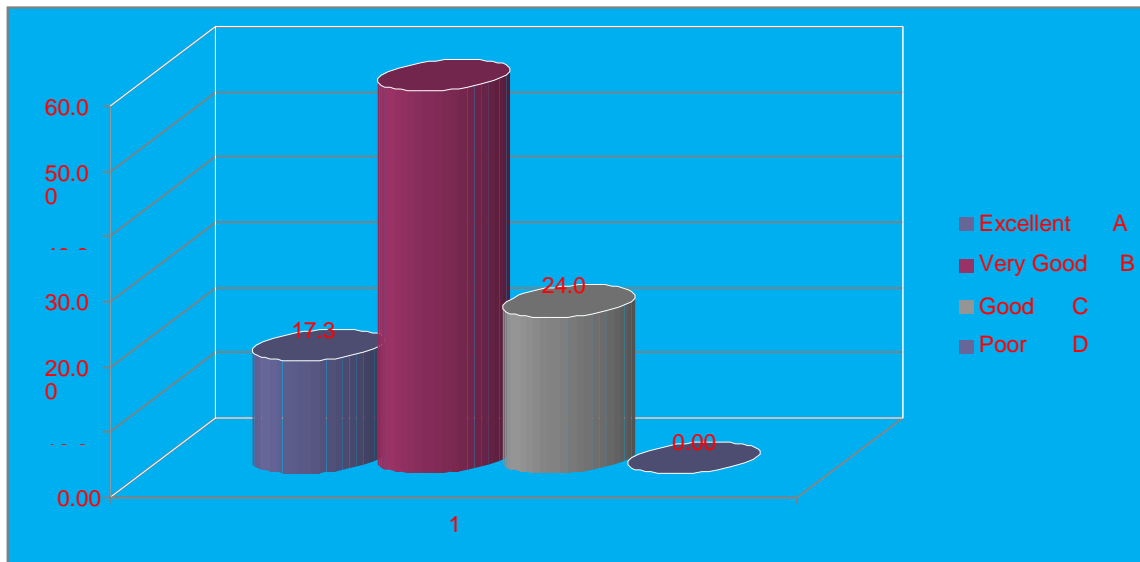
The KNSBL Arts & Commerce College, Kheralu

2016-17

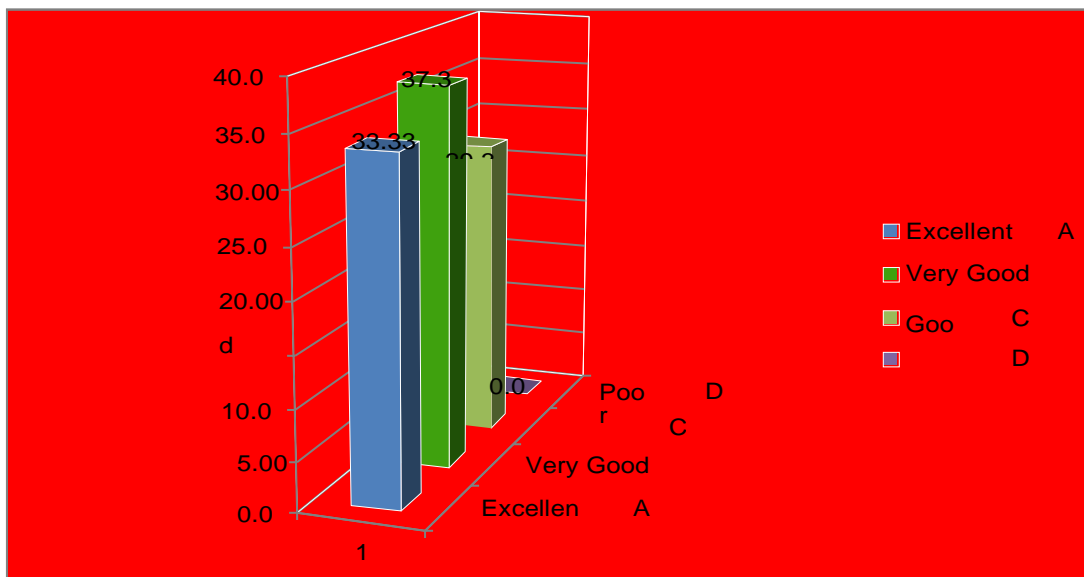
Student Satisfaction Survey (SSS) on Overall Institutional Performance

The student satisfaction survey collects in-depth data of a student's satisfaction with our institution. This survey consists multiple question types that collect feedback about multiple aspects of the institute. The survey contains questions that collect data about various parameters of the college as well as feedback about the academic, administrative and other aspects of the institute. This survey assesses the students' satisfaction on the curriculum, teaching learning processes, library, computer facilities, examination results, cleanliness of the premises, awareness of the various activities, faculty and other staff and infrastructure etc. Opinion of a sample of about 225 students was collected using a software-based analysis of structured feedback forms. Students' feedback is rated on 4-point scale from [A] Excellent [B] Very Good [C] Good [D] Poor. There were 24 questions in the feedback questionnaire. Most of the students were satisfied with the facilities and books, magazines, periodicals etc. in the library. The students were also satisfied with syllabus covered and the teaching style of the teachers. Students also found teachers fair in internal evaluation process. The teaching, mentoring process, Academics, placement, social and emotional growth was shown satisfactory. Students were satisfied with the illustrations of teachers for explaining concepts through examples and applications. Most of the students were fully satisfied with the teachers' identification of students' strengths and weaknesses to encourage them with providing right level of challenges. The students' feedback also shows that they also agreed that the institution makes effort to engage them in the monitoring, review and continuous quality improvement of the teaching learning process. Some students demanded out campus visits for better understanding of the various aspects of the subject, therefore, all the U.G. departments took their students on educational trip to various reputed academic institution and other places. When students' suggestions were asked, there were mainly following suggestions: Better food, cold drinking water and cleaner washrooms. Keeping in mind the basic needs of students, cleaners were appointed and more water coolers were installed. Taking in to consideration vision and mission of the institute, various activities are done regularly.

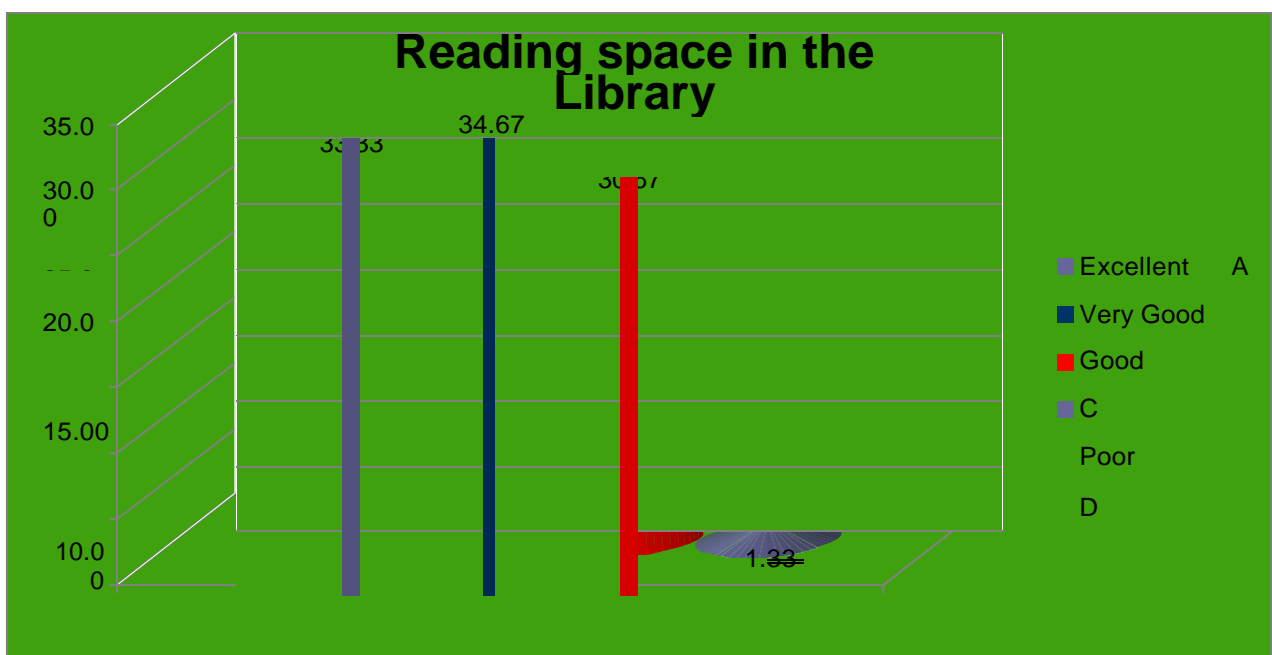
1. The required numbers of books of your Subject available in the Library



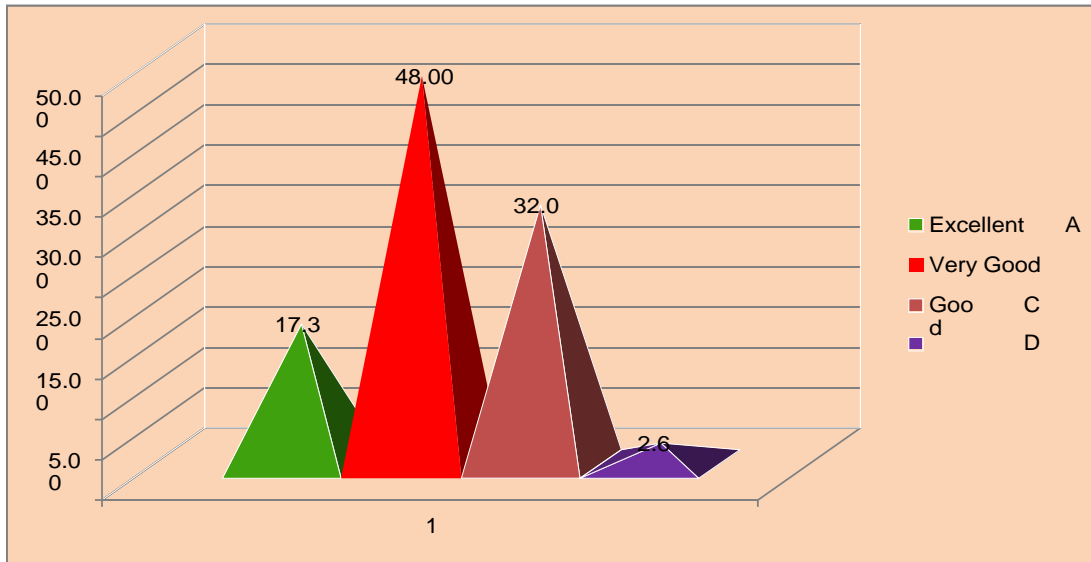
2. Cataloguing and arrangement of books in the Library



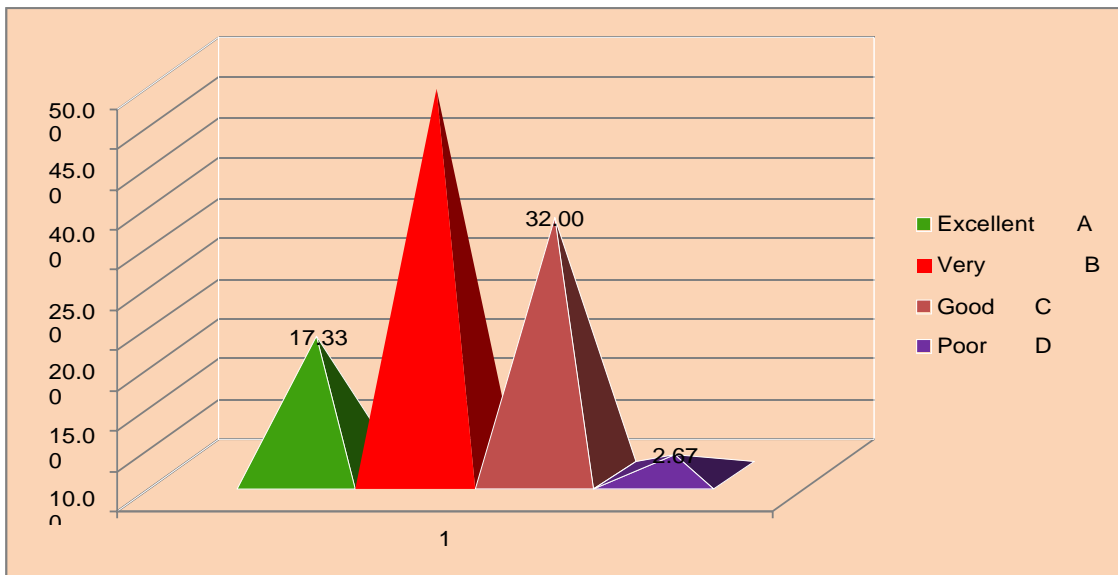
3. Reading space in the Library



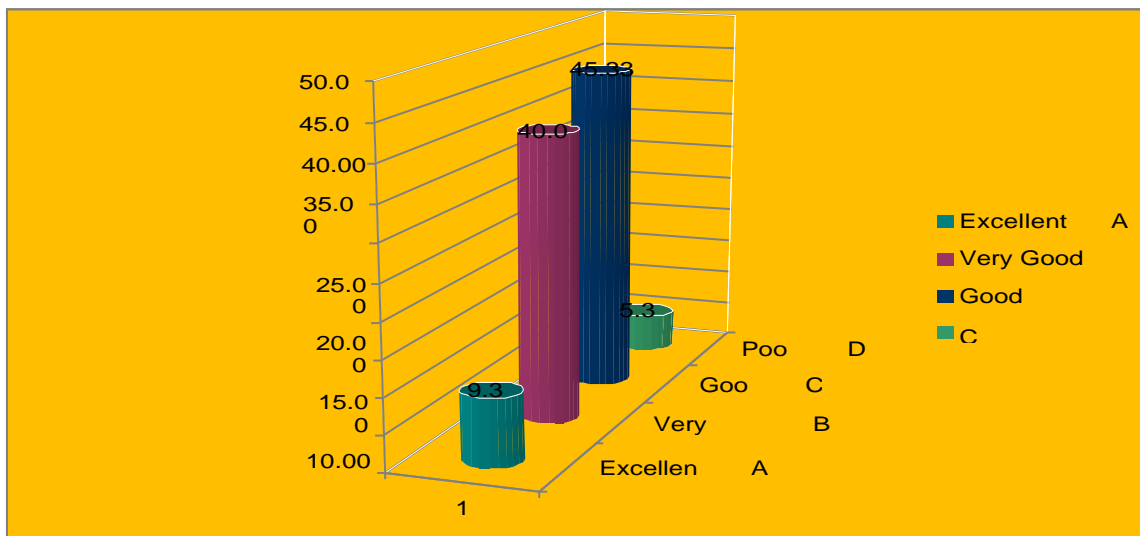
4. Behaviour (co-operative and helpful) of Library Staff



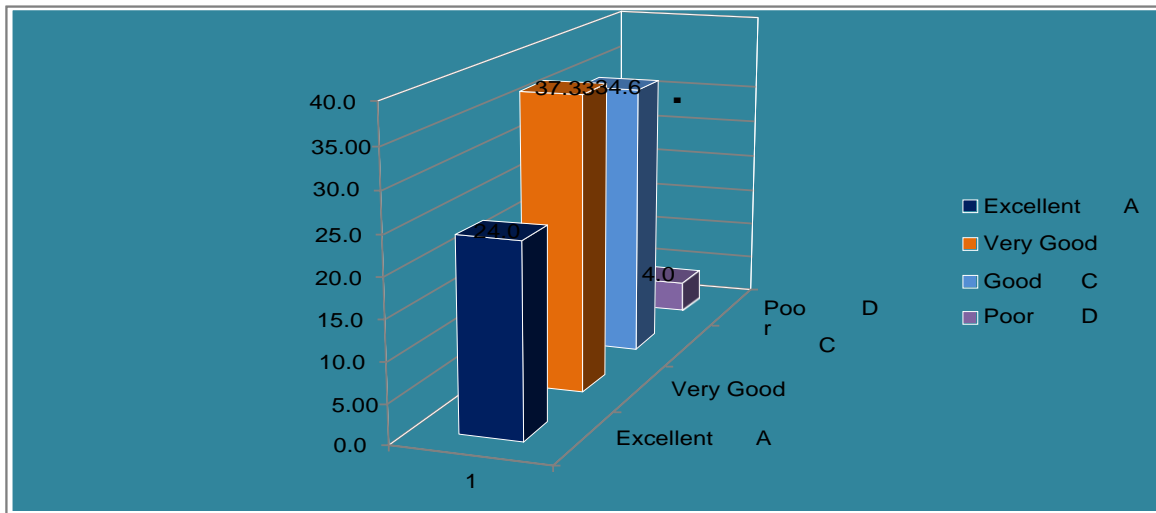
5. The required number of magazine and periodical in the library.



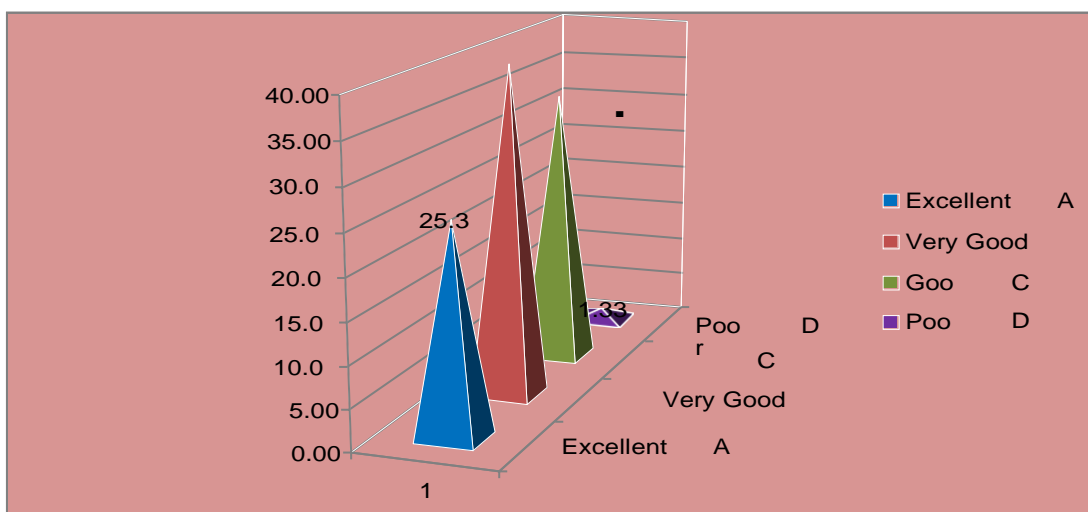
6. Computer facilities



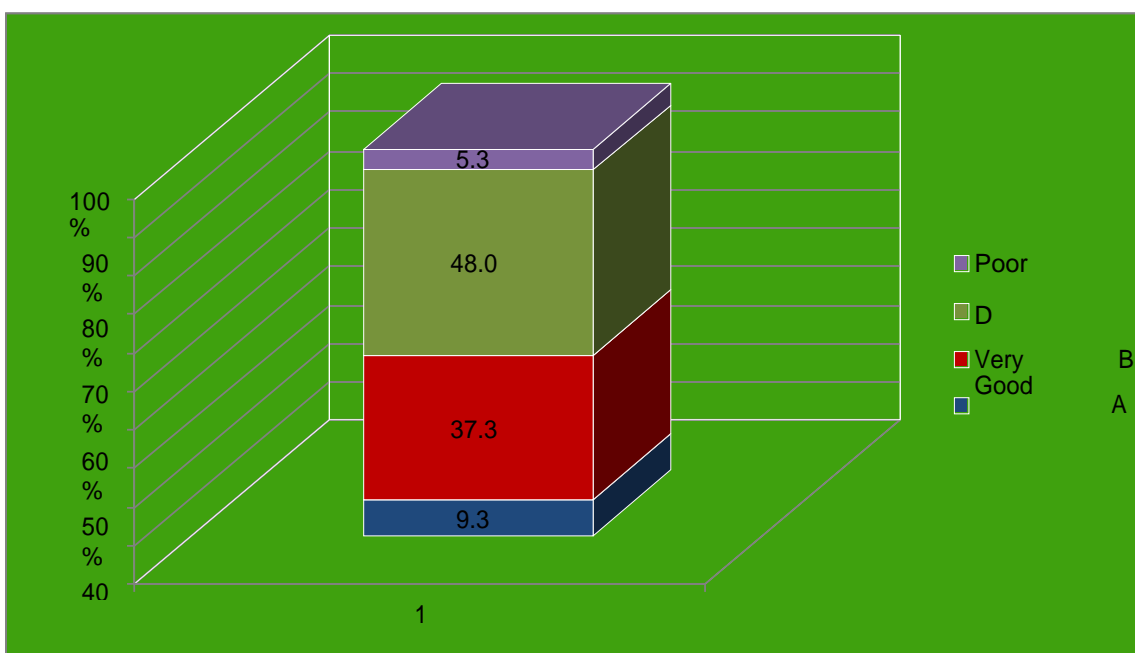
7. Using wi-fi connection and availability in the library.



8. College offices helpful in administrative matters.



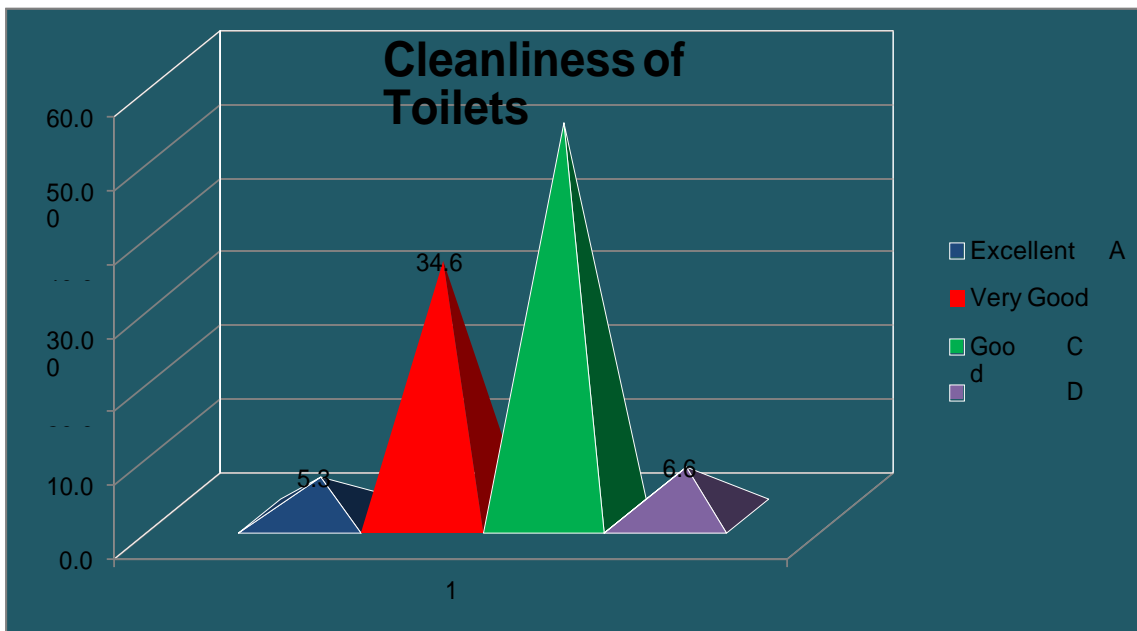
9. Getting examination results in timely manner



10. Availability of Clean Class Room



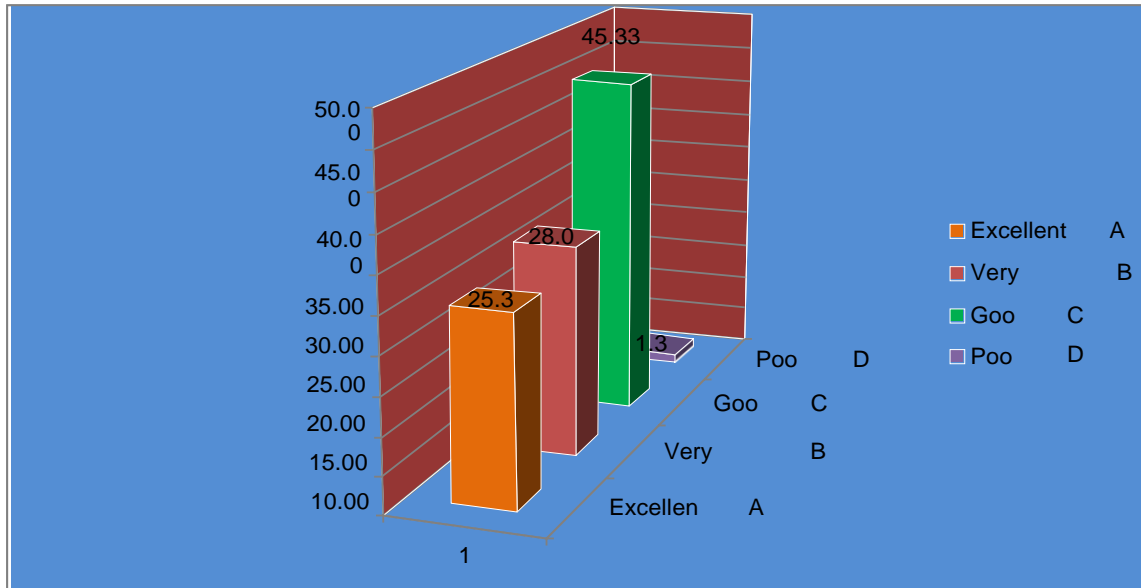
11. Cleanliness of Toilets



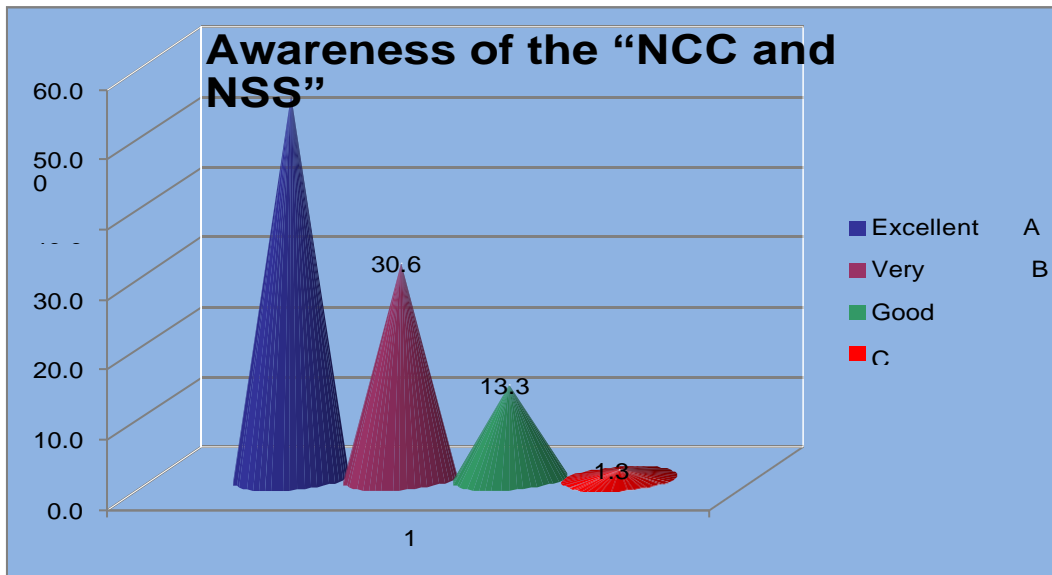
12. Quality of drinking water



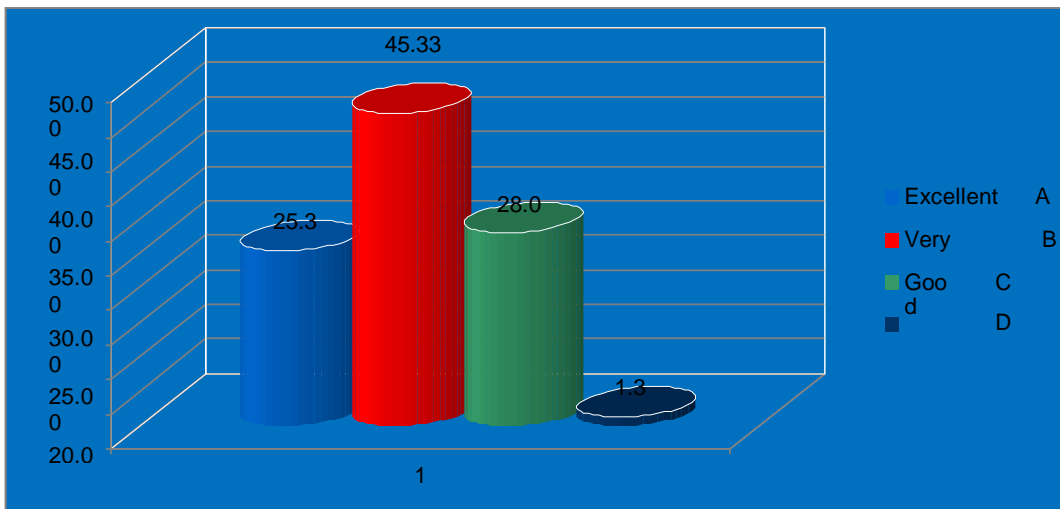
13. Your grievances are addressed properly when complained box is used



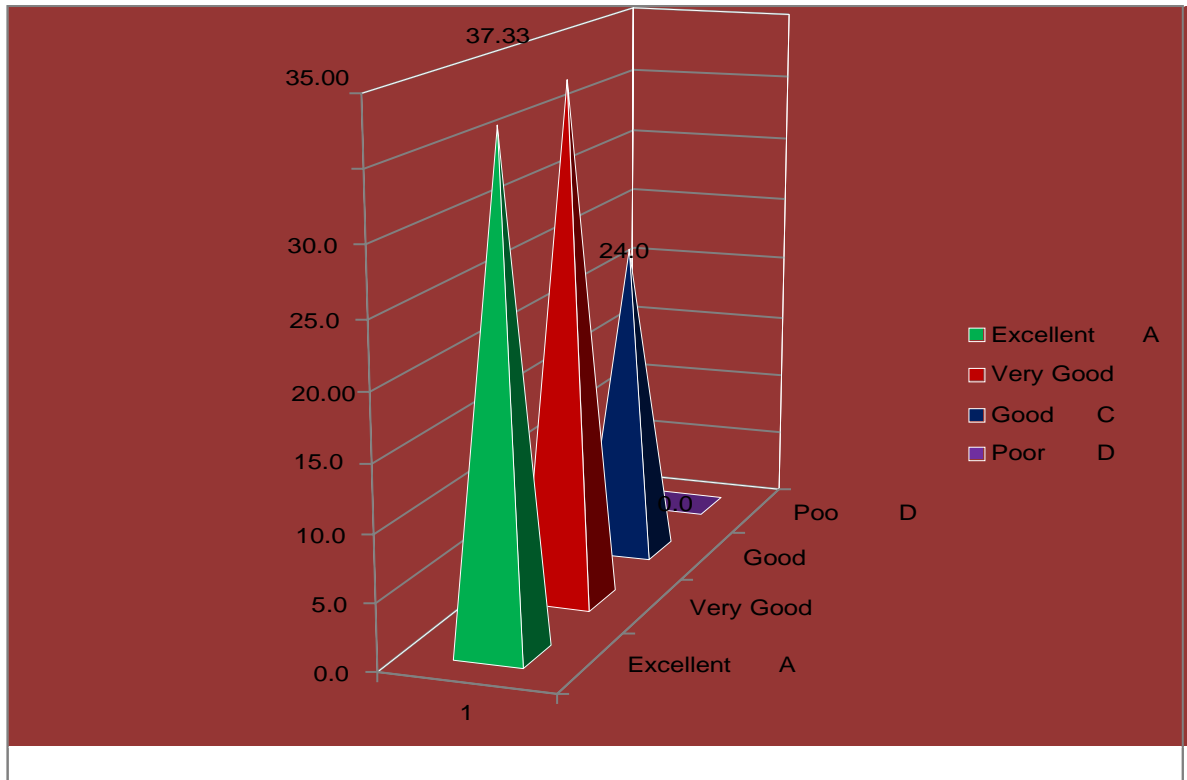
14. Awareness of the “NCC and NSS” Activities in Institute



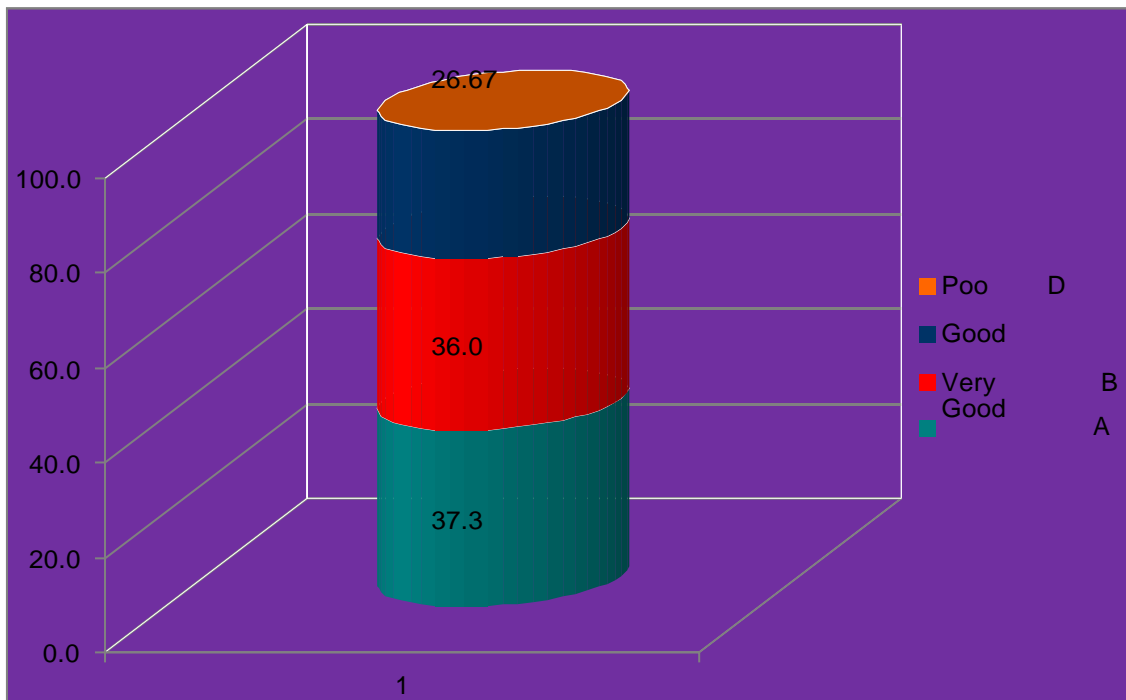
15. Health Care Facilities in the Institute



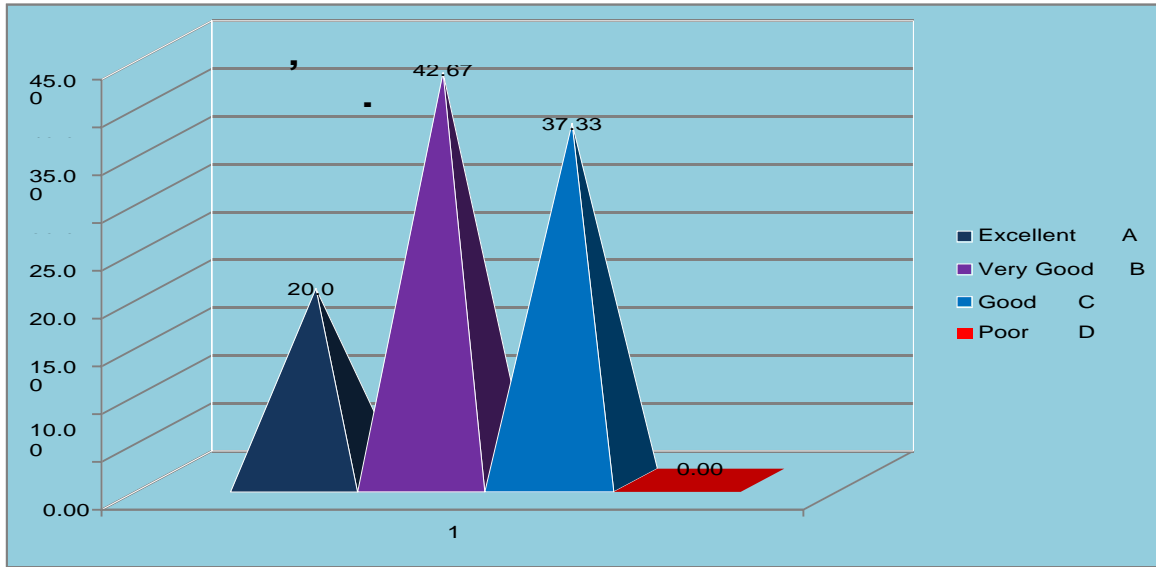
16. Cultural and social events such as sports meet, youth festival annual function etc.



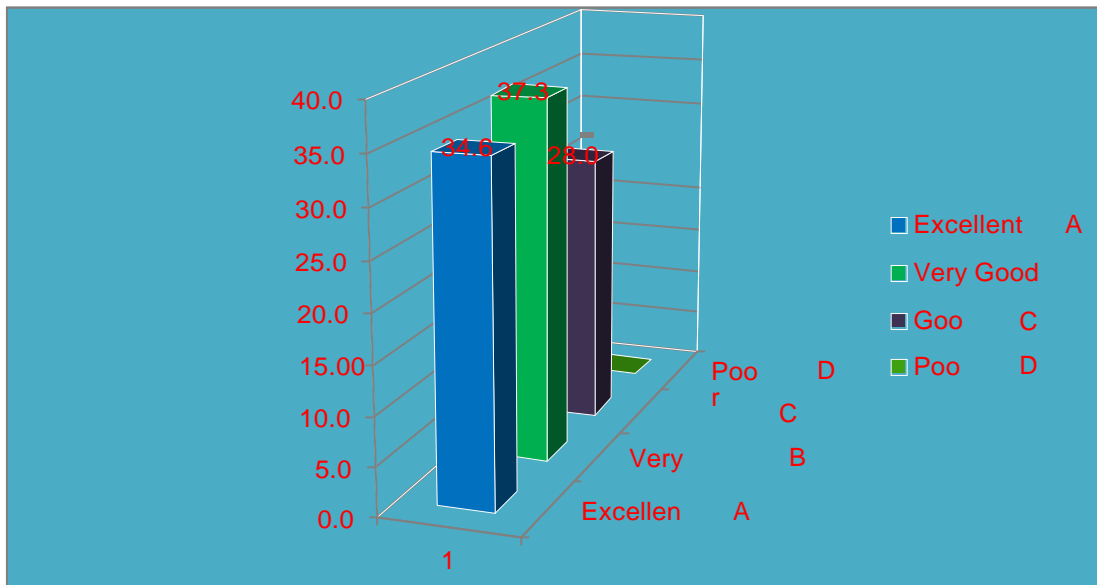
17. Activities organised by the Institute such as NSS Annual camp etc.



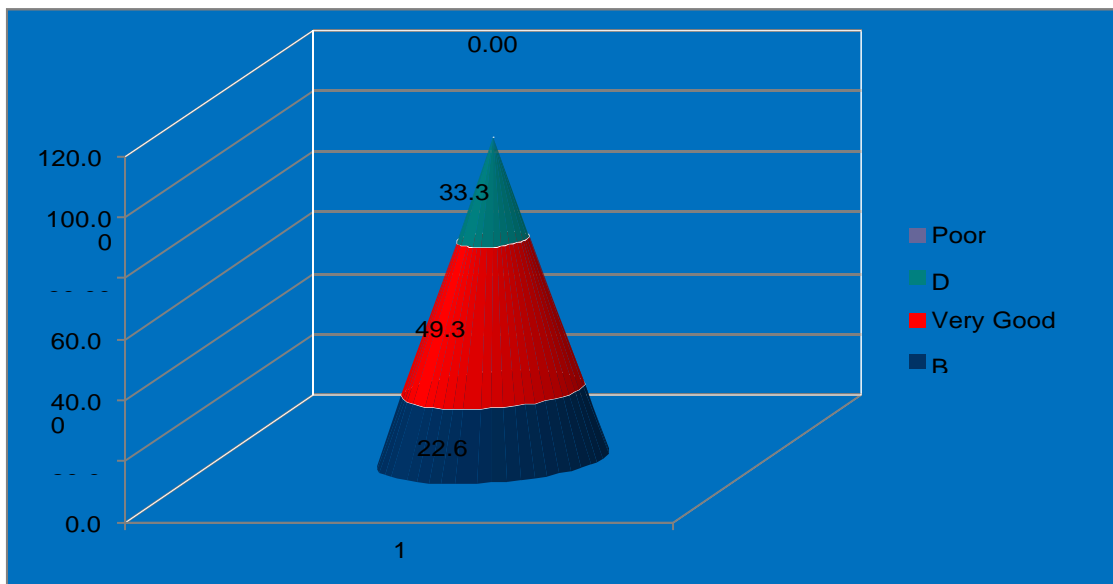
18. Activities such as improving the personality, enhancing communication skills etc.



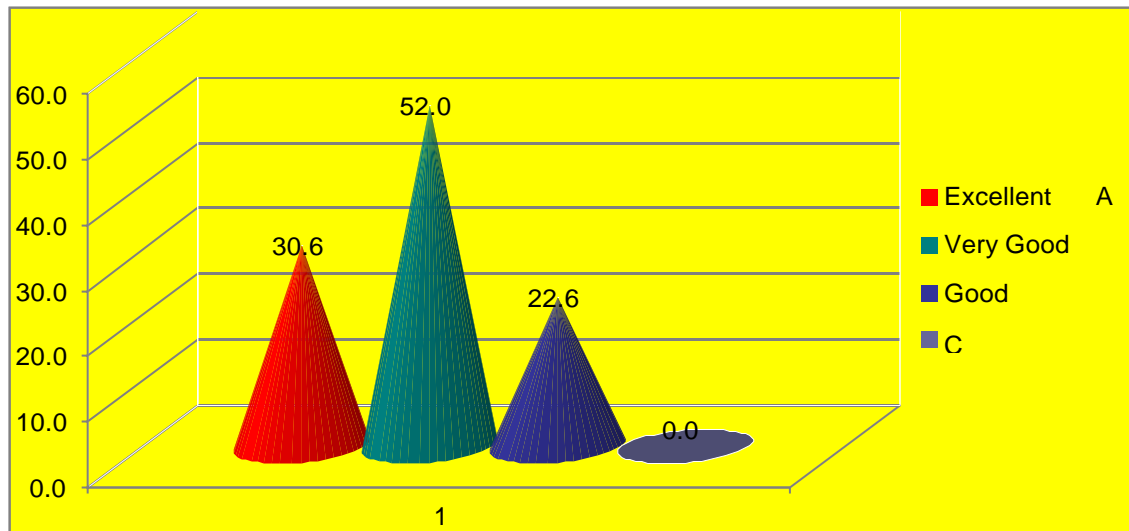
19. How well were the teachers able to communicate?



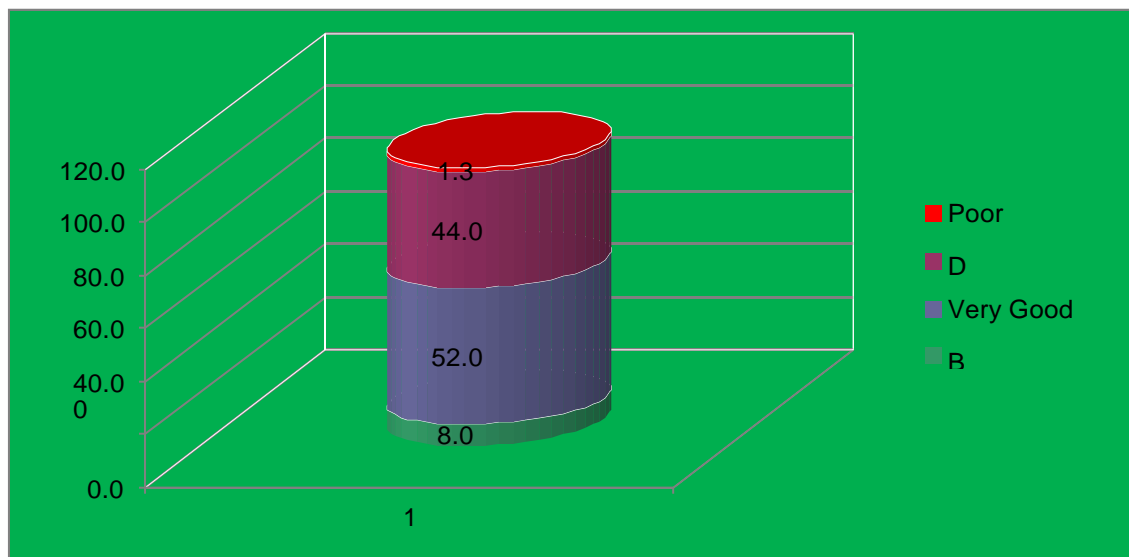
20. The teacher is generally well-organized and prepared for class



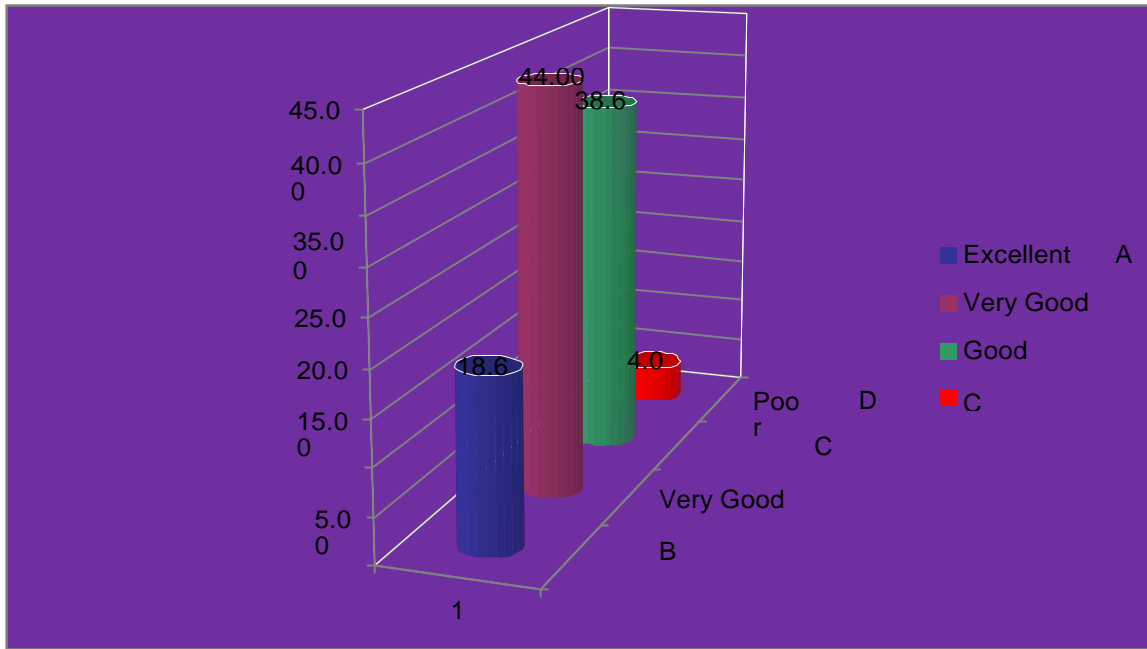
21. Feel free to interaction with faculty



22. Faculty treats students respectfully



23. Fairness of evaluation of answer sheets



24. Overall performance of the institute

